

# Discovery Insure

## Panel beater requirements

### Below is the Discovery Insure panel beater application process:

- A panel beater will be required to complete and submit an application form;
- The form will then be assessed by Discovery Insure's Procurement team;
- The minimum entry criteria will be applied at all times;
- The assessment will also take into consideration any gaps or areas of need to the existing panel;
- Discovery Insure's Procurement team will communicate the outcome to the applicant in writing.

### The list below is an overview of the criteria that will be assessed alongside Discovery Insure's Transformation objectives for empowering Broad-Based Black Economic Empowerment organisations:

- Company information: this will include, amongst other things, the compliance and regulatory information as well as your business profile details.
- Performance metrics: due to Discovery Insure's focus on excellent customer service. The metrics will include items such as customer surveys, complaints handling procedures and references.
- Location: The geographical location of the service is important to the selection process.

### The following additional criteria as it relates to your facilities will also be assessed:

- Health and safety compliance;
- Quality control facilities;
- Strip and assembly facilities;
- Presentation and safety of Shop;
- Paint shop and facilities;
- Vehicle storage;
- Waste disposal;

The detailed requirements on the abovementioned standards are available on a checklist which can be obtained along with the application form.

Please contact [Insure\\_Supplier\\_Admin@discovery.co.za](mailto:Insure_Supplier_Admin@discovery.co.za) to obtain an application form and the comprehensive list of requirements/checklist for Service Providers.